

# Pets & Disasters: Sheltering Options in Mass Evacuations Training Guide



**SART Training Media** 



# Pets in Disaster: Sheltering Options in Mass Evacuations Training Guide

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**SART Training Media** are available for download from the Florida SART Web site <www.flsart.org>.

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# About Florida SART

- SART is a multi-agency coordination group.
- SART is made up of over 25 partner agencies (state, federal and nongovernmental organizations).
- SART provides preparedness and response resources for Emergency Support Function 17 [(ESF 17) Animal and Agricultural Issues].
- SART statutory authority
  - o State Emergency Management Act (Section 252.3569, Florida Statutes)

# **SART Mission**

Empower Floridians through training and resource coordination to enhance allhazard disaster planning and response for animal and agricultural issues.

# SART Goals

- Support the county, regional and state emergency management efforts and incident management teams.
- Identify county resources available for animal and/or agricultural issues.
- Promote the cooperation and exchange of information of interested state, county and civic agencies.

# **Specific Learning Objectives**

At the end of this training module, participants will be able to:

- Review sheltering in previous disasters
- Review options for emergency shelters
- Explore other options such as foster care
- View the operation of a model shelter
- Join in planning for shelter improvements

# Resources

The following are sources of additional information about the subjects mentioned in this introduction.

For a complete listing of SART Training Materials, visit the Florida SART Web site:

www.flsart.org The following is a source of additional information about the subjects and agencies mentioned in this module.

Florida Division of Emergency Management Emergency Response Team http://www.floridadisaster.org

Resources directly related to animals and disasters include:

### **American Red Cross**

http://www.redcross.org/services Topics include Pets and Disaster — Be Prepared, First Aid for Pets and Barnyard Animal Rescue Plan.

*Animal Management in Disasters,* Sebastian E. Heath, Mosby, 11830 Westline Industrial Drive, St. Louis, MO 64164. Available through many Internet booksellers.

# **Missing Pet Network**

http://www.missingpet.net

*Triumph Over Tragedy,* Disaster Handbook Video Series: Helping Four-Legged Friends Survive the Storm (18 minutes). The video can be viewed in its entirety at the National Ag Safety Database Web site, http://www.cdc.gov/nasd/

#### Humane Society of the United States Personal Planning

www.humanesociety.org/make-disaster-plan-your-pet

# **Resources**, continued

**The National Ag Safety Database** has articles on handling horses and livestock safely. Go to "animals" under "Locate by Topics" at http://nasdonline.org/

Hawkins Guide on Equine Emergencies and Horse Trailering on the Road Blue Green Publishing Co., PO Box 1255, Southern Pines, NC 28388

**Equine Trailer Rescue** video, Horse Park of New Jersey, PO Box 548, Allentown, N.J. 08501

Animals in Disasters: Module A, Awareness And Preparedness, IS 10. Access this course at: https://training.fema.gov/is/courseoverview.aspx?code=IS-10.a

Animals in Disaster: Module B, Community Planning, IS 11. Access this course at https://training.fema.gov/is/courseoverview.aspx? code=IS-11.a

The following are sources of information on emergency management in general.

Federal Emergency Management Agency http://www.fema.gov

IFAS Disaster Handbook, prepared by the University of Florida's Institute of Food and Agricultural Sciences.

http://disaster.ifas.ufl.edu

Other parts of Triumph Over Tragedy, Disaster Handbook Video Series are: Surviving the Storm—Coordination Communication and Cooperation (30 minutes) A Community Response to Managing Post-Disaster Stress (45 minutes)

# **Resources**, continued

# Extension Disaster Education Network (EDEN)

https://eden.lsu.edu/

# Occupational Safety & Health Administration's (OSHA) Emergency Preparedness and Response Page

http://www.osha.gov/SLTC/emergencypreparedness/index.html

Other resources related to agricultural safety are listed below: **National Agricultural Safety Database (NASD)** http://nasdonline.org/



# Pets & Disasters: Sheltering Options in Mass Evacuations Appendix A - Training Slides



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# Pets & Disasters Sheltering Options in Mass Evacuations



#### **Sheltering Options in Mass Evacuations**

Prepared by: Laura Bevan Director, Humane Society of the United States Southeast Regional Office, Tallahassee, Florida

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#### **Learning Objectives**

- Review sheltering in previous disasters
- Review options for emergency shelters
- Explore other options such as foster care
- View the operation of a model shelter
- Join in planning for shelter improvements

#### **Making the Connection**

Animal issues are people issues

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- Supporting people by taking care of what's important to them
- Not putting animals above people

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#### Pet Owners ...

- Won't evacuate or delay evacuation if can't take animals
- Attempt to go home & retrieve pets
- Won't seek shelter if animal care unavailable



#### **Hurricane Andrew**

- People told to leave pets behind
- Homes blown apart
- Pets escaped



# **Hurricane Andrew MASH Animal Compound**

- Created by Humane Society & Citizens Against Pet Overpopulation
- Operated 6 weeks



#### **MASH Compound Statistics**

- 600 animals taken in
- Vets saw 2,000
- Most pets & owners never reconnected
- Held 30 days before adoption



#### **Hurricanes of 2004**



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- Shelters with people & pets in the same building used in many counties
- Animal-only shelters
   also used
- Some pets flown out of state for adoption

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#### **Options for Emergency Shelters**

- People & pets in same room
- People & pets in separate spaces in same building
- Animal-only shelters

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• Large animal/livestock facilities



### **People & Pets in Same Room**

- · Least labor-intensive
- Owners feed, exercise & clean up after pets
- Rules about keeping pets in crates, waste disposal & so on



#### **People & Pets in Same Room**

#### **Benefits**

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- Avoid separating people & pets
- Many pets do better with owners taking care of them

#### **People & Pets in Same Room**

**Recommended procedures** 

- Tell people pets are allowed
- Direct people who are uncomfortable around animals or have allergy problems around animals to non-pet shelter

#### **People & Pets in Same Building**

- Owners in same building, but separate area
   Still care for pets
- Somewhat labor-intensive

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- Owners not immediately available
   Used in many Florida counties during 2004 hurricanes
- However, if space is limited in an area where pets can be housed, it may be best for the owners to stay in a nearby location instead od with their pet(s). Then the available space can be used for the largest number of animals.

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#### **Animal-Only Shelter**

- Often based at an existing animal shelter
- More labor intensive
  - Staff cares for animalsSometimes
  - expanded role for shelter staff

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#### **Animal-Only Shelter**

Not only owned animals

- Rescued pets
- Owner give-ups
- Fostering requests
- Emergency animal hospital
- Large animals & livestock



#### **Discussion of Sheltering Options**

- What are the current options?
- Which ones should be explored?

#### **Shelter Requirements**

• Meet safety standards

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- Conducive to housing animals
  - -Solid, non-porous floors
  - -Good ventilation
- Free of other obligations during declared emergencies

#### **Potential Shelter Locations**

- Fairgrounds
- Ball fields

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- Vacant stores
- Pastures
- Schools (gyms)
- Warehouses
  - Parking lots

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#### Locations

Make sure shelters are accessible & easy to find

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#### **Discussion of Locations**

• What locations should be considered?

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• What challenges exist for using these locations?



### Marion County Animals Accepted . . .

- Dogs under 80 lbs.
- Cats
- Birds

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140 211	5
211	
211	39
138	45
	138

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## Marion County Setting Up Equipment & Supplies



# Marion County Setting Up Equipment & Supplies



# Marion County<br/>Preparing BuildingLining<br/>hallway<br/>with<br/>plastic

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#### **Marion County Preparing Building**

Placing rubber runner



#### **Marion County Completing Arrangements**

- Assembling cages
- Setting up registration area
- Lining garbage cans
- Filling litter bins

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• Filling dog food barrel



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### **Marion County** Registration

Fastening armbands on owners & neckbands on dogs





# **Marion County Owners Caring for Pets**



#### Marion County Owners Caring for Pets





# Marion County No Power on 3<sup>rd</sup> Day of Frances



## Marion County Teamwork Fixed Generator



# Marion County Tearing Down & Cleaning Up





#### **Marion County Lessons Learned**

#### What's needed

- Comfortable bedding is a must!
- Provide large industrial fans
- Comforts from home are important

#### **Marion County Lessons Learned**

#### Staffing

• Hard work

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- Long hours
- More volunteers
   needed for relief
- Volunteer cooks
   are important

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#### **Marion County Lessons Learned**

#### Policies & procedures

- Be ready to restock fast
  - Don't know when next storm is coming
- Post rules
- Post opening & closing times
- Have in/out sheet for staff & volunteers hours

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#### **Other Options**

- Temporary day-care facilities
  - Owners returning to disaster area or applying for assistance
- Foster care

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 Animal owner may be staying in human evacuation shelter or other housing where animals not allowed

#### **Foster Care**

- Check homes thoroughly to ensure safety of animals & foster families
- Match pets & families as in pet adoptions
- Keep excellent records so owners & pets can reunite

#### **Specialized Care**

- Recruit organizations familiar with large animals & animals with special needs
- Provide care on-site or have animals moved

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#### **Expanding Involvement**

- Broad involvement is crucial
- Levels of involvement
  - Core group

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- Support network
- General public

#### **Expanding Involvement**

High priority contacts

- Animal services
- Humane Society

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- Emergency management
- Other animal groups & organizations

#### **Expanding Involvement**

Work with social service agencies

- Experienced with mass care
- May refer pet owners to animal shelters
- May provide supplies such as cots, food & water





#### Other contacts

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- Government & educational institutions
- Key communicators
- Nonprofit agencies, civic groups & businesses

			ct List
Coun	Worksheet 1 ty SART Organizational B	lecting	
	ContactList		
involverventand support	lagioulture in disectors is reare of taxe strong. Balow is a last of calling male in disectors. Use this worksh	ories of groups to involve in	
	Organizations	Faycontects	
High priority contacts • Animal services • Harvane Society • Ensequency rearrighment • Other asimal groups and organizations			
Social service organizations			
Government 8. extractional institutions			
Keyconvenionters			
Chiegospe			
Businesses and health care providers			

#### **Planning Considerations**

- Security
- Staffing
- Funding
- Pet owners' responsibilities
- Owner preparation
- Problems with owners
- Supplies
- Areas of shelter

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#### Worksheet 2 Organizing a Planning Meeting

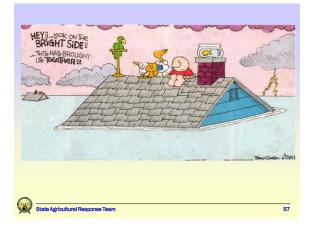
- When should a planning meeting be held?
- How can attendance be promoted?
- What other preparation is needed for the meeting?
- What opportunities should be pursued immediately?

#### **Resources**

• SART Web site

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- -www.flsart.org
- Animal-related resources
- Emergency management resources
- Ag safety resources
- FEMA training





#### **Appendix: Planning Consideration**

The appendix that follows outlines planning considerations for sheltering in mass evacuations.

The appendix may be used in one of two ways:

1. In a second part of this meeting

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2. In a planning meeting that is held later

Sheltering Option in Mass Evacuations Appendix: Planning Consideration

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## **Security**



• Restrict access

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### **Funding Issues**

- Staff overtime
- Volunteers housing, equipment & supplies
- Government reimbursement local, state & federal
- Track volunteer & staff hours
- Record expenses

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A4
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#### **Donation Management**

- Control intake of supplies
- Locate off-site storage facilities for large shipments

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A5

A6

#### **Pet Owner Responsibilities**



- Conduct pre-disaster training
  - Pets & Disasters: Personal Planning
- Provide crates or cages large enough to stand, sit & turn around
- Supply medications



#### **Unprepared Owners**

- Owners may arrive without necessary supplies
- Emergency shelter should stockpile basic animal supplies

#### **Problems with Owners**

Plan for owners breaking rules:

- Not providing food & water
- Not confining & controlling pets
- Not cleaning

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- Not letting dogs relieve themselves
- Verbally or physically abusing animals

#### **Dealing with Violations**

If animal owner violates rules:

- In pet-friendly shelter, remove animal to another part of facility or to animal shelter
- · Have staff provide all care
- Deny owners access to animals

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#### **Supplies**

- Crates & cages all sizes
- Food different types
- Water drinking & cleaning
- Bowls
- Collars, leashes & muzzles
- Cat litter/newspapers
- Plastic sheets
- Paper towels
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A11

A12

#### **Supplies Continued**

- First aid kits -Human & pet
- Office supplies & paperwork
- ID tags
- Transport carts
- Waste disposal bags
- Blankets, towels & sheets
- Communication devices
- Cleaners & disinfectants

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#### **Shelter Areas**

- Animal intake & registration
- Animal housing separate by species
- Isolation sick, injured, stressed & aggressive

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#### **Shelter Areas**

- Vet care & first aid
- Food prep

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- Food storage by species
- Dog relief area with tile or other hard surface & drain

#### **Areas of Pet-Only Shelter**

- Equipment storage extra leashes, bowls & crates
- Animal visitation quiet area
- Animal exercise
  - Hall indoors

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- Outdoors, if weather permits

A15

A14

#### **Shelter Procedures**

Animal intake

- Forms on owners completed
- Identification photos taken of animals & kept with paperwork
- IDs attached to animals & cages
- Owners given ID numbers of animals A16

#### **Procedures – Pet Only Shelters** • Allow only animal owners to visit • Schedule visits-feeding, cleaning, exercise & relief

- Log care by owners
- Limit interaction with animals not their own
- Monitor animals' condition - Notify veterinary staff of any medical problems State Agricultural Response Team

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